

Topic/Question	RESPONSE
How does the G200 work?	The Celios G200 operates using a 3-stage filtration process and airtight assembly ensuring only the cleanest air is released. This makes the G200 99.9999% effective in filtering out particles down to the smallest ultrafine size range, exceeding HEPA filtration performance.
How do I know it's working?	When the G200 is properly operating, the Core will beep when turned on, the main panel will light up (if not on night mode), and you will hear the fan.
What will the G200 filter out?	The Celios G200 eliminates up to 99.9999% of allergens, viruses, bacteria, mold and dust.
Will the G200 filter VOCs (Volatile organic compounds)?	The Carbon filter, made from granulated activated carbon, is where VOCs, such as formaldehyde, toluene, and D-limonene are adsorbed and filtered out of the air.
Should I remove the batteries if I plan to primarily use a wall outlet for power?	If the G200 will be powered for an extended period of time from a wall outlet, removing the Lithium Ion Smart Batteries is an option. It is recommended that you store the batteries with a full charge.

<p>What contaminants will the G200 remove from the air?</p>	<p>The G200 is up to 3,000 times more efficient than HEPA standards and eliminates particles down to 10 nanometers—from pollutants to allergens.</p>
<p>How often do I need to replace the filters?</p>	<p>The G200 uses a 3-stage filtration process as follows: the Carbon Filter, the Pre Filter, and the Core Filter. The Carbon Filter adsorbs volatile organic compounds (VOCs). The Pre Filter captures large particulates. The Core Filter captures ultra-fine particulates. The Pre Filter and Carbon Filter should be changed every 4 months based on normal use (12 hours/day), while the Core Filter should be changed every 8 months under normal use. The G200 LED panel will display an alert when the filters are due to be changed.</p>
<p>Can I clean the filters?</p>	<p>No, the G200 filters should not be cleaned or washed for re-use.</p>
<p>Are used filters safe to handle?</p>	<p>Yes, the G200 used filters are safe to handle.</p>
<p>Does the G200 produce ozone or any other dangerous by-products?</p>	<p>The Celios G200 Advanced Air Purifier unit operates with purely mechanical filtration. This means there are not any chemical reactions and therefore no bi-products created during operation.</p>

<p>Where in the room should I place the air purifier?</p>	<p>Place the G200 on a flat, stable surface (e.g. floor, table, dresser) in the stand or on its side so as not to cover the intake at the bottom of the Core. You can position it close to where you or other occupants will be located in the room. Many users place it next to their bed, on their desk or on a table near their baby's crib. Because it is portable and can last up to 24 hours on battery power, you can move it wherever you go.</p>
<p>What are the suggested uses for the 4 fan speeds?</p>	<p>The Celios G200 Advanced Air Purifier operates at four fan speeds, so you can adjust the power to best meet your needs. Speed 1 is ideal for desk-side use or other quiet settings. Speed 2 is the perfect white noise level for sleep. Use speed 3 for aggressive cleaning. Speed 4 provides the most powerful air purification.</p>
<p>How large of a room/space can the G200 clean?</p>	<p>The G200 is intended for small rooms and personal space. Ideal uses are the bedroom, baby nursery, home office, or work cubicle. The portability of the G200 allows for the unit to be placed in close proximity to the user or the source of the air contaminants, regardless of the room size or configuration.</p>
<p>What is the difference between the G200 main filter and a HEPA filter?</p>	<p>HEPA filter technology has been around for over 50 years and its standard is limited to 99.97% efficiency for pollutants 300 nanometers or larger. The G200 Core Filter has been proven in leading independent testing laboratory studies to achieve 99.9999% efficiency for pollutants down to 10 nanometers. That means the G200 is 3,000 times more efficient than HEPA filter standards and captures particles up to 30 times smaller.</p>
<p>What is the warranty period of the G200?</p>	<p>The G200 is covered by a two-year manufacturer warranty.</p>

<p>How do I pair the Bluetooth remote control?</p>	<p>First, install the two AAA batteries into the remote. With the G200 powered on, hold down the Core's power button for 6 seconds. The device will beep and its power button will begin to flash, indicating that it has entered Bluetooth pairing mode. While the Core is in pairing mode, turn on the remote by pressing its power button. The light on the remote will flash briefly, indicating that it has also entered Bluetooth pairing mode. After a few seconds, both the Core power button and the remote light will stop flashing. The two are now paired.</p>
<p>What is the range of the Bluetooth remote control?</p>	<p>The remote can be used as far away as 75 feet, through walls and ceilings/floors.</p>
<p>Can I use the G200 in my bathroom if there is a lot of steam from the shower?</p>	<p>The G200 may be used in a bathroom. However, it is not recommended to use during a shower/bath or when the room is steamy.</p>
<p>How long do the batteries last before I need to replace them?</p>	<p>While the battery life is dependent on hours/frequency of use and fan speed, the average expected life of the Celios Lithium Ion Smart Batteries is two years.</p>
<p>When using the mini stand, the carbon filter in the Main Stand is not being used—can the G200 still purify the particulates in my personal space?</p>	<p>Yes, it will still filter particulates and micro-particulates, but it will not remove VOCs/odors without the carbon filter.</p>

<p>What is the return policy?</p>	<p>The Celios G200 carries a 30 Day Risk Free Trial. If you are not completely satisfied with your purchase, contact SoClean Inc. within 30 days of the date of purchase to obtain a return authorization (RMA) number and pre-paid shipping label. Call our toll-free customer service number at (866) 501-3705. IMPORTANT: We are unable to credit a refund to your account without an RMA number. Once the product has been received back at SoClean Inc., a credit will be issued. Please keep all receipts and delivery notices on file for reference. Allow up to two billing cycles for the credit to appear on your credit card statement.</p>
<p>Can I have the G200 shipped to Canada or overseas?</p>	<p>At this time, the Celios G200 is only available for shipment within the United States.</p>
<p>What is the CADR rating of the G200?</p>	<p>Clean Air Delivery Rate (CADR) is a testing standard developed by the Association of American Home Appliance Manufacturers in the 1980s. This test is run for only 20 minutes and measures the efficiency of removing large particles, specifically dust, pollen and smoke. Many premium air purifiers do not subscribe to this test, as it favors air purifiers which circulate air quickly to remove only large pollutants and does not test performance over a longer time period. As leading independent test laboratories have shown, the most effective air purifiers are the ones that can remove large and ultra-fine particles (which are the most harmful) and maintain their performance over time (not just 20 minutes). For this reason, Celios does not subscribe to the CADR ratings and, instead, provides results of independent testing of the G200 that shows its unmatched air purification performance.</p>
<p>What are the power requirements of the G200?</p>	<p>The power requirements of the G200 are the following: DC input 15V, 4A; Power brick 100-240V, 50-60Hz, 1.5A</p>

What are the dimensions of the G200?

The Core unit without a stand measures 8" X 11" X 2.625"; the Core with Main Stand measures 14.125" X 5.75" X 10.5"; the Core with Mini Stand measures 12.375" X 4" X 9.5"